

Invitation to Bid

The Federal Democratic Republic of Ethiopia, Ministry of Finance invites eligible and qualified bidders in ICB for the supply, implementation, and operationalization of contact center solution for integrated financial management (IFMIS) for the Ministry of Finance (MOF)

Procurement Reference Number: MOF/ICB/02/2021

1.The having legal address at

P.O.Box:	1905 or 1037
Street Address:	King George Avenue, Yekatit 12 squire
Town/City:	Addis Ababa, Arada Sub-city
Country:	Ethiopia
Tel.	+251-111-57-43-19/+251-111-40-20-00 (ext-1111).

2. Now invites sealed bids from eligible and qualified bidders for the Supply, implementation, and operationalization of contact center solution for integrated financial management (IFMIS). The Bidder will be responsible for implementing the entire activity as per scope of this Bidding document.

3. Bidding will be conducted through The Federal Democratic Republic of Ethiopia, Public Procurement and Property Administration Proclamation and procedures and is open to all bidders from Eligible Source Countries as defined in the Bidding Documents.

Interested eligible bidders may obtain further information from The Federal Democratic Republic of Ethiopia Ministry of Finance, Procurement and property administration directorate Office No 36 , Addis Ababa, Ethiopia ; Telephone 251-111574319/ 251-111402000 (Ext-1111), E-mail (mofproc@mofed.gov.et) and inspect the Bidding Documents at the address given Above on an office hour 09:00AM-5:00PM

5. Qualification's requirements include, The Bidder must have valid business license indicating the stream of business in which the bidder is engaged, domestic bidders must registered in the Public Procurement and Property Administration Agency's suppliers list, have VAT registration, valid tax clearance certificate. Foreign Bidders must have business organization registration certificate or valid trade license issued by the country of establishment, has not been barred by any procurement agency's. In the case of a bid submitted by a joint venture (JV), the Bidder must submit the Form Data on Joint Venture the Agreement governing the formation of joint venture, or letter of intent to form JV, including a draft agreement.

6. A complete set of Bidding Documents may be purchased by interested bidders on the submission of a written Application to the address below and upon payment of **a non-refundable fee in birr 400.00 or USD 10.00** or an equivalent amount in a freely convertible currency. The method of payment will be through deposit, in commercial bank of Ethiopian, Ministry of Finance Acc. No 1000003784847 or physically in cash.
7. Bids must be delivered to the address below **before July 05, 2021, 10:00 AM** starting from the official announcement.
8. Bids will be opened in the presence of the bidders' representatives who choose to attend in person at the address below at **July 05, 2021, 10:15 AM**.
9. All bids must be accompanied by **a Bid Security of for local bidders Birr 200,000.00 or USD 5,000.00** an equivalent amount in a freely convertible currency.
10. The reserves the right to reject any bid and to annul the bidding process and reject all bids at any time prior to contract award, without thereby incurring any liability to Bidders.
11. The address referred to above is:

Public Body:	Ministry of Finance
Authorized Representative:	Ms. Menbere Mekonnen/ Mr. Asrat Endale
Room Number	35/36
P.O Box:	1905 or 1037
Street Address:	King George avenue, Yekatit 12 square
Town/City:	Addis Ababa, Arada Sub city
Country:	Ethiopia